

DST-PC/DENSO-C FAQ Document Part 2 (Windows 8.1 &10)

Minimum System Requirements:

HDD Free capacity: 1 GB or moreScreen Display: XGA (1024*768)Internet Browser: Microsoft Internet Explorer is recommended

Operating System :

*Microsoft(R) Windows(R) 8.1 32/64bit (English, French, German, Italian, Spanish, Russian, Turkish Version) *Microsoft(R) Windows(R) 8.1 Pro 32/64bit (English, French, German, Italian, Spanish, Russian, Turkish Version) *Microsoft(R) Windows(R) 10 Home 32/64bit (English, French, German, Italian, Spanish, Russian, Turkish Version) *Microsoft(R) Windows(R) 10 Pro 32/64bit (English, French, German, Italian, Spanish, Russian, Turkish Version)

 \rightarrow Set "User Account Control settings" to Never notify"

 \rightarrow Make sure that Virus software doesn't block the install

→ Make sure that you have Administrator Rights.



1) How to Report an Issue:

If you would like to report an issue, it can only be handled correctly if we have enough DST-PC/DENSO-C information, PC information, vehicle information and issue information.

Hint: Some problems are solved by re-installing the (latest) DST-PC/DENSO-C software version.

Procedure to Report an Issue: Check this FAQ document to see if your issue is already known. Check the Vehicle Coverage document if the vehicle is supported. Check if communication to other vehicles has the same issue. Get the document "How to Report an Issue for DST-PC/DENSO-C.doc" from the Diagnostic Web Portal: <u>https://www.denso-idownload.com/</u> (User ID: Specialist Password: specialist) Sent e-mail (in English) to your Central Distributor.

2) Using the correct Interface for DST-PC:

From the introduction of DST-PC in 2006 till now we have had 2 different interface types:

2006 – 2011:	Python Interface	
2011 – Present:	DST-i Interface PN: 95171-01062	

For the correct use and operation of DST-PC following is applicable:

1. DST-PC version w/ Python interface:

if this is the case it can be used with Windows versions till 8.0. All Windows versions afterwards will not work with this interface and could give issues. This means that the interface needs to be replaced with the DST-i.

2. DST-PC version w/ DST-i interface:

If this is present then no issues with the newer Windows versions including 8.1 &10. It should work normally.



3) DST-PC is installed but gives error and doesn't work:

This message may occur with Windows 10 installation:



After normal installation of DST-PC and start up with the password screen, the above error message is appearing.

When press enter twice this will disappear and it looks like DST-PC will open.



Actually it opens the DST-PC, but without any functions(see below image):



Possible issue here is that it failed to register "OGX"

Solution to this issue is:

- A) Re-Install the program once more with full administrator rights.
- B) Download the Zip-file "OCX_Registraion_64bit.zip" from download page (<u>https://www.denso-idownload.com/</u>)
- C) Unpack this zip-file.
- D) Place the batch-file from the zip into the execution folder. See path below: C:\Program Files (x86)\DENSO Diagnostic Software\DST-PC\bin
- E) Execute this Batch-file (with full administrator rights)

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📄 683ea73f32c4f5c6519ee0005 🍟	Scan for viruses
📄 266936e4127f9161cc53c7a31 🧊	Move to Quarantino
🚳 cwui.ocx	Move to Quarantine
📄 dedc329823ca01d5bfc06497 🖉	Add to archive
🖉 dst-pc.ini	Add to "OCX_Registraion_64bit.rar"
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📰 dst-pcVA.exe	Compress to "OCX_Registraion_64bit.rar" and email
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F) Re-start the pc and DST-PC should run normally after this.



- 4) How to download and install DST-PC with Windows 10:
 - Before to start the installation of the new software, first download the latest version form the download page:
 - DENSO Diagnostic Software Downloads (denso-idownload.com)



- Select DST-PC download and the download will start. Because of the size this can take a while.



- When download (ISO-file)is finished, Open file and it will automatically create a virtual DVD player in your explorer.



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- Open explorer and select the "Start_Eng" file in the DVD drive folder.

- In this screen you can start all installations.



In case it is a new, fresh installation you have to install also the DST-i software. <u>Note:</u> The python Interface will not work with Windows 10 anymore and you have to replace this for a DST-i interface.

After installation of the DST-i, you can continue to install the DST-PC software.

Release Notes	DST-PC Setup	
Installation Guide	Steps 1 Install Communication Interface Driver (1) In case of using DST4 (2) In case of using DS	
DST-PC Setup		
Latest Software, Firmware and Drivers	faith Inter-	
	Settle_Python18_Diver Settle_Dist_Diver (Ver.1.2.2)	
	2. Run the "SetUp_DST-PC".	
	Note [•] Please use the Microsoft Internet Explorer browser. [•] a case you are using an other internet browser, ins "setup over" following below procedure • Copies the totler "statushtati" "in install DVD • Real the "miting over" • Copies the totler "statushtati" "in install DVD • Real the "miting over" • Copies the totler "statushtati" "in install DVD • Real the "miting over" • Copies the totler "statushtati" "in install DVD • Real the "miting over" • Copies the totler "statushtati" "in install DVD • Real the "miting over" • Copies the totler "statushtati" "in install DVD • Real the "miting over" • Copies the totler "statushtati" "in install DVD • Real the "miting over" • Copies the totler "statushtati" "in install DVD • Real the "miting over" • Copies the totler "statushtati" "in install DVD • Real the "statushtati"	
	3. The installation process will now start. Follow the directions on each screen to complete the installation.	
	Processions *Yoo must be logged in as the Administrative when installing, Installations performed under a different user could cause incomed operation *Defense the installation, make user disrug all other applications including visis defection software. Otherway, installation many reduction property * It may take a few minutes before installar visits.** Term If there is no immediate response after visitaged software.**CPL is not a touche.**	
	4. In case of using DENSO QR-Code Scanner (PN : NDIT02-0001) (1) Run the "SetUp, QR-Code, Scanner, Driver"	

- To avoid any issue with administrator rights do not use the "SetUp DST-PC" button, but follow the information in the Note:
 - o 1. Open your DVD drive
 - 2. Open the folder "data\data01
 - 3. Run the "setup.exe" in Administrator mode by using right mouse click (See below image)

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- This will install the software on your PC and after this you can run it like normal.